

We Took the Liberty to Change Our Look

Understanding Your New Power Bill

Section A: Helpful Information When You Call NEW! To pay by credit card, call 800 782-2506

- 1. Account Number:** Put your account number on your payment checks/money orders to ensure proper credit.
- 2. Premise Number:** Refer to this number when calling to report an electrical outage.
- 3. Past Due Date:** The date the current bill becomes past due.
- 4. Service Address:** Location where you receive electricity. It may be different from your mailing address.
- 5. Meter Read Date:** Date your next electric meter is scheduled to be read.

Section B: Information About Your Electrical Usage


- 6. Message Area:** Discover important information about your bill and account.
- 7. Meter Information:** Details specific to your meter including readings, read dates, and usage.

Section C: Your Account Activity

- 8. Account Balance Information:** Includes Previous Balance and Payments.
- 9. Customer Charge:** This covers a portion of fixed administrative costs, such as monthly meter reading and payment processing.
- 10. California Surcharge:** This is collected by Liberty Energy to fund the California Energy Commission.
- 11. CPUC Charge:** This is collected by Liberty Energy to fund the services of the California Public Utilities Commission.
- 12. Distribution Charge:** The costs associated with transporting electricity from your neighborhood substation to your home or business.
- 13. Public Purpose Programs (PPP):** These costs support state-mandated programs for low-income rate assistance and energy efficiency.
- 14. Energy Cost Adjustment Clause (ECAC):** The current costs associated with fuel and power purchases. Liberty Energy purchases power from wholesale suppliers and delivers that power to customers.
- 15. Generation Charge:** The non-fuel costs related to the operation and maintenance of Liberty Energy's electric generating facility.
- 16. ECAC Amortization:** The under- or over-recovery of prior period fuel and purchased power costs incurred by Liberty Energy on behalf of its customers.
- 17. Historical Information Graph:** Graphs show your monthly energy consumption for a 14-month period.

Section D: Making Your Payments

- 18. Return Stub:** Always return this portion with your payment, on or before the due date listed.
- 19.** To ensure proper credit include your account number on your payment checks/money orders.



933 Eloise Ave
South Lake Tahoe, CA 96150

CUSTOMER SERVICE & EMERGENCY SERVICE: (800) 782-2506

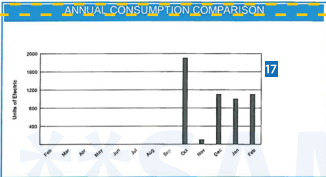
JOHN W. TAHOE
1200 LAKEFRONT DR
SOUTH LAKE TAHOE, CA 96150

Statement

ACCOUNT INFORMATION	
1 Account Number:	88500001-88206153-2
2 Premise Number:	88500001
3 Statement #:	28749
4 Bill Date:	03/13/2012
5 Past Due Date:	03/30/2012
Service Address: 1200 Lakefront DR South Lake Tahoe, CA	
Next Meter Reading Date:	

6 SPECIAL MESSAGE:
Coming Soon Please visit our web site www.liberty-energy.com

METER NUMBER	RATE CODE	NUMBER OF DAYS	SERVICE DATES	CURRENT READ	PREVIOUS READ	Kwh USAGE	DEMAND USAGE	MULTIPLIER
190189	E50	29	02/13/2012 - 03/13/2012	37041	35941	1100		1



ACCOUNT ACTIVITY	
Usage	1100.00 Kwh
8 Previous Balance	141.04
Payment	-141.04
9 Customer Charge	12.22
10 California Surcharge	0.32
11 CPUC Surcharge	0.26
12 Distribution Charge	34.55
13 Public Purpose Programs (PPP)	2.43
14 Energy Cost Adj Clause (ECAC)	102.53
15 Generation Charge	5.28
16 ECAC Amortization	-3.67
Total Current Charges Due 03/30/2012	153.92
Total Amount Due	153.92

Please return this portion with your payment to ensure proper credit to your account.
Please write the following account number on your check or money order and make your check payable to Liberty Energy. Thank you!

19 Account No: 88500001-88206153-2
Past Due Date: 03/30/2012

18 Total Amount Due: \$153.92
Amount Enclosed: _____

JOHN W. TAHOE
1200 LAKEFRONT DR
SOUTH LAKE TAHOE, CA 96150

Liberty Energy
P.O. Box 30052
Department 8800
Reno, NV 89520-3052

250500001206153 400000015392 400000015392

CONSERVATION CORNER

Are you Ready for Winter?

Use these tips to keep the cold out, the heat in and some cash in your pocket:



indoors

- Set the thermostat to 68° when at home, 63° when you're away or sleeping at night.
- Caulk the windows, weather strip the doors.
- Install a hot water heater blanket, set the thermostat to 120°.

outdoors

- Close foundation vents.
- Check for damage & seal up holes from critters & woodpeckers.
- Examine snowmelting heat tapes and set on timers or temperature/moisture control devices.

HOLIDAY LIGHTING SAFETY

Save Money on Lighting Costs When You Decorate with LED Holiday Lights!

Please remember these safety tips when installing all lights:

- Never string more than three sets of lights together. This will avoid heating, melting and fires!
- Use outdoor rated lights and extension cords.
- Keep extension cord plugs away from water and sprinklers.
- Use multiple ground fault circuit interrupter (GFCI) protected outlets to avoid overloading a circuit.
- ALWAYS unplug lights before you change a burnt or broken bulb.
- ALWAYS use wooden ladders to avoid electric shock.
- ALWAYS follow the manufacturer's instructions!



SPECIAL HOURS OF OPERATION

Our offices will be closed on

December 26th & January 2nd in observance of the holidays.



Live, Work, Play...Feel the Energy

*Have a Safe & Happy Holiday Season
from your friends at Liberty Energy . . .*

701 National Ave • Tahoe Vista
933 Eloise Ave • South Lake Tahoe
800-782-2506 • liberty-energy.com